

Mark Woodsmall

Brownsburg, IN

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PROFESSIONAL SUMMARY

Accomplished Manager with strong interpersonal skills and the ability to multitask in a variety of challenges and responsibilities. Achieved measurable operational results while leading teams of 20-130 employees in dynamic, fast paced environments. Excellent communication and computer skills with the ability to work independently, or in a team environment to meet project deadlines. Maintained multicultural awareness with a high level of adaptability, and mindful of shifting priorities in a fast paced environment while maintaining a high level of confidentiality and integrity.

- Program Management
- Leadership
- Data Analysis
- Critical Thinking
- Training and Development
- Change Management
- Secret Security Clearance
- Organization/Communication
- Microsoft Office

PROFESSIONAL EXPERIENCE

- Support Supervisor** Bell Techlogix Plainfield, IN 2018 – Present
- Supervised the processing of 168,000 units of product with 99.7% check-in accuracy in FY2019
 - Decreased aging inventory time by 50% through reorganization of storage area
 - Provided daily reports of product available for work to Technical Services
 - Developed training plans for new employees
- Store Manager** Starbucks Zionsville, IN 2016 – 2018
- Prioritized daily operations by directing staff according to customer flow
 - Increased food revenue by 5 percent
 - Created a family environment by establishing outstanding customer connections
 - Hired, trained, and supervised 20+ employees
- Product Trainer** Northrop Grumman (Contract changed 2015) Tapestry Solutions Edinburgh, IN 2013 – 2016
- Delivered logistical training to 500+ National Guardsmen in 13 states and territories
 - Produced training materials, developed instructional content, and determined methodology
 - Coordinated training schedule, dates, and logistics as well as maintained all training systems and databases related to product training
- Chief of Operations** Army National Guard Indianapolis, IN 1989 – 2013
- Developed training materials and organized training scenarios for domestic response missions
 - Designed training events and developed professional reading for domestic response preparedness
 - Organized convoy security escorts for 120,000 Service Members, and 4.3 million tons of equipment
 - Provided domestic response guidance to the senior staff of 12 states
- Shipping and Assembly Supervisor** Rexnord LLC Indianapolis, IN 2010 - 2011
- Reduced Past Due orders by 60 percent
 - Increased on-time delivery over 30 percent resulting in \$100,000 decrease in costs
 - Lowered monthly shipping errors by 70 percent
 - Met monthly shipment goals for 10 consecutive months

EDUCATION

Master of Science in Management Indiana Wesleyan University, Marion, IN GPA 3.98

Bachelor of General Studies Louisiana State University, Shreveport, LA